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**BE A  
COMMUNITY  
TRANSPORT  
VOLUNTEER!**

Everything you need  
to know to become a  
community transport  
driver with Namoi  
Care Connect



Namoi Care Connect benefits greatly from support provided by volunteers. Community Transport volunteers are a vital part of providing support for people in our community who are transport disadvantaged.

***We appreciate your interest in joining us!***

## The Role

Community transport volunteers travel extensively for us, whether around town or across the region. This is a varied role and can include supporting younger people, people with disability or older people, to make sure they can access medical care, community facilities, shopping, government agencies, or any other place that they need to get to.

It sometimes means that you will be supporting people with special needs, who may have limited mobility, poor vision, a hearing impairment, or may just need an extra hand when out and about. And sometimes it might not seem obvious to you why someone needs our support.

We understand that being a community transport volunteer can be a big job! We will always work with you, to make sure your volunteering works for us and you. We check in and see what types of trips you'll be comfortable providing and generally limit long distance trips to once a week.

## Requirements

Our vehicles and drivers are a visible presence for our organisation on the road, locally and regionally. Safe driving is paramount to Namoi Care Connect, for the safety and security of our clients and for staff and volunteers. Safe driving reflects the values and beliefs of our organisation.

There are a range of legislative and contractual obligations to government we must comply with.

Requirements for community transport volunteers reflects our values and beliefs and meets our legislative and contractual obligations.



## Requirements

The following is needed prior to beginning work with us as a community transport volunteer:

- Police check
- Driver licence history check
- Working with Children check
- Passenger Transport licence code
- Road Rules knowledge test
- Safe Driving online learning module
- Code of Ethics and Conduct Agreement
- Privacy and Confidentiality Agreement
- Understanding and Acknowledgement of organisational policies

This may seem a daunting list, but it ensures we are able to provide safe and secure support for our clients. We will work with you as you learn about our organisation and being a community transport volunteer.

We also encourage you to contact us about riding along on one of our journeys, so you can see first hand what the work entails.

Thank you again for your interest. Please contact us if you have any questions or would like to speak to a staff member or a community transport volunteer.